

Joint press statement by
Solly Msimanga
Executive Mayor of the City of Tshwane &
Ulwembu Business Solutions

Tshwane Free WiFi will be fully restored within the next few weeks

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Tshwane residents will be happy to know that the City and the newly appointed service provider, Ulwembu Business Solutions (UBS), are working flat-out to restore the popular Tshwane Free WiFi service.

Following its appointment on 1 August, UBS and City officials undertook an immediate assessment of the current network and drew up a roadmap to its full restoration.

Sadly, the assessment found that a number of high sites, which are the backbone of the service, were severely vandalised, affecting hundreds of hotspots in large parts of Soshanguve and Mamelodi.

The assessment also found one major optic fibre line connecting the network, to be severely damaged during the Wapadrand sub-station fire – affecting connectivity in parts of Pretoria East.

On Tuesday I met with UBS, and the service provider's management presented us with a roadmap to fully restore the network by 05 October 2018.

As of this morning, a total of 657 of the 1051 free WiFi hotspots across the City are active, and by the end of this week, we expect to have a further 80 hotspots restored in Ekandustria and parts of Mamelodi.

Next week will see the restoration of three more high sites in Soshanguve and the last in Mamelodi, bringing a further 150 hotspots online.

Theft and vandalism of free WiFi infrastructure in Mamelodi and Soshanguve have had a massive impact on the service, and I call on the public to be our eyes and ears and to report any incidents to our Customer

Care Line on 012 358 9999 or to send an email to tshwanefreewifi@tshwane.gov.za.

We have dedicated Metro Police and technical teams to respond without delay.

Media enquiries:

Samkelo Mgobozi
Spokesperson to the Executive Mayor of Tshwane
078 231 5977